



Our Lady of Mercy Secondary School

School Statement on abuse of staff

The Board of Management has a duty of care to take all reasonable steps to keep staff safe at work. Communication, either by phone, or in person between staff and parents/guardian are essential in the day-to-day running of our school. While the vast majority of parents and guardians meet with us in an atmosphere of mutual respect, there has been an unfortunate increase in the number of incidents where staff have been abused, either on the phone or in person. This is unacceptable and will not be tolerated. Staff are here to provide a safe environment in which your children can be educated. They also have the right to feel safe in their workplace. Should a member of staff be abused during a phone call or a meeting, they will end the conversation. Should the abuse be of significant concern, the school and the individual member of staff reserve the right to make a complaint to an Garda Síochána. Please respect all members of staff and treat them in a manner that you would expect to be treated.